

Cheat Sheet

Education

- Aside: You need a clear, short, low-BS security policy
- Build a culture of collaborative reporting – catch suspicions before they become incidents
- Train skepticism instincts through examples
- Regular trainings, no “watch the video” – ideally by an internal security hero
- Find ways to discuss security outside regular trainings – recent news, internal improvements, ideas or experiences
 - All-hands meetings
 - Functional groups
 - Project groups
- Test your training – Phishing and malware e-mails, SMS requests, etc.

Multi Factor Authentication

- At least
 - All critical systems
 - All accessible from the general internet (cloud software, VPN, public cloud systems)
- Consolidate for efficiency – Use “single sign on” from an MFA capable system (e.g. M365)
- Talk to your employees about how MFA can be foiled – e.g. push notification exhaustion

Secrets Management

- Help employees migrate from sticky notes, password spreadsheets
- Use a great vendor – We like BitWarden, but 1Password and other reputable generally OK
- Must use MFA for password manager
- Enforce good policies – long passphrases, no dupes, etc. – and make generation easy

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Encryption

- Encrypt all devices – phones, tablets, laptops, desktops, cloud VMs, physical servers
- Consider a system to enforce, either built into e.g. M365 or a separate MDM

Disaster Recovery

- Short as practical, clear
- Start now, consider deferring sticking point grey area to trusted stakeholders
- Model common disasters
 - Ransomware
 - Data leak
 - Office, datacenter, or cloud infrastructure loss
 - Cloud software extended downtime
- Model goals
 - Restore operations temporarily
 - Report to customers, regulators or other stakeholders
 - Investigate
 - Recover long-term
 - Improve for the future
- Use your resources - peers, partners, consultants as appropriate
- Test - simple tabletop discussion to full scenario test, depending on needs

Insurance

- You're never 100% secure
- Cyber insurance provides tools to offset financial loss and maintain operations
- Talk to your peer firms, insurance providers

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Other Ideas to Evaluate

WiFi vs. Hotspots

IoT Segmentation

Vendor Evaluation

Creative Pen-Testing

Data Locality

Cloudflare – Website, Web Apps and Zero-Trust

M365 Defender / ATP

Closing: You're on point with updates, of course!