

# Concerned About the Rising Cost of Claims for Injured Workers on your Construction Sites?

## The Problem

Contractors and injured workers are generally dissatisfied with Workers Compensation. Common complaints include poor communication, excessive delays in receiving care, and confusion around the roles played by providers, specialists, case managers, and claims administrators. If unaddressed, these complaints can cause the worker to feel uncared for and economically vulnerable. In turn, this often leads the worker to psychologically disengage from their care plan, culminating in the engagement of legal counsel. The worker's withdrawal from their care plan leads to poor medical outcomes, delays in the project's construction schedule, and expensive and lengthy Work Comp and associated General Liability claims.



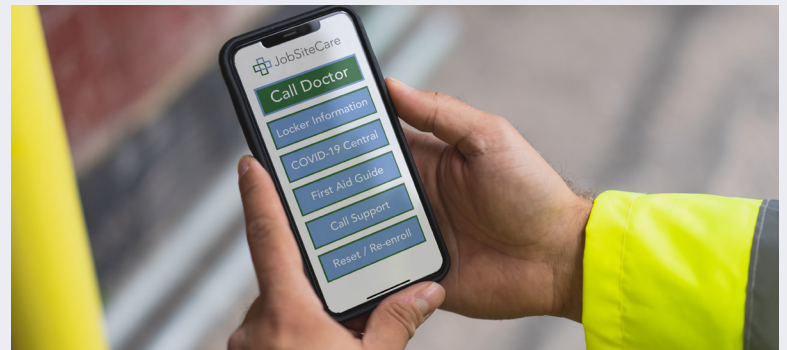
## A Proactive Solution

This situation is almost entirely preventable. It is generally recognized that most workers will decide, within the first 48 hours of their injury, whether they will comply with their employer's plan for their care and recovery.

JobSiteCare is entirely focused on providing the injured worker with an optimal care experience. By leveraging connectivity, clinical expertise, and concierge-level medical support, JobSiteCare delivers the immediate empathetic care and constant communication that injured workers need- before they decide to collaborate or oppose their recovery journey.

At JobSiteCare the same physician team begins and oversees the entire injury & recovery process. At the operational level, the JobSiteCare platform provides:

- A secure iPhone app, for onsite staff to initiate immediate (<35 seconds) video access to on-call JobSiteCare physicians for evaluation, diagnosis, and initial treatment. A care plan is defined and scheduled.
- For cases requiring a specialist referral or imaging, JSC physicians directly contact the receiving facility/doctor to set clinical expectations and ensure informational continuity.



- JobSiteCare physicians and Care Team stay in daily contact with the injured worker, addressing any new concerns while returning them to the workplace, often with modified work duties, as soon as possible.
- JobSiteCare's Care Team organizes and expedites all follow-up care events and recovery services.
- To expedite claims management, JSC's medical record system can be integrated with the carrier's Worker's Compensation program, TPA/claims adjusters, and provider networks.

In combination, these actions create a streamlined process for Work Comp claims management and a positive personal experience for the injured worker, ultimately resulting in an optimal medical and economic outcome for the worker, the contractor, and their workforce.

For more  
information on  
JobSiteCare's  
offerings  
reach out  
for a no cost  
consultation.

Mike Russo  
Senior Vice President  
mrusso@jobsitecare.com  
+1 (970) 471-5935  
www.jobsitecare.com



## The Result

By changing the way injured workers are cared for, JobSiteCare is changing the narrative on workers compensation claims. Instead of a poor patient experience leading to worker disengagement, project delays, and increased costs, contractors that utilize JobSiteCare benefit from immediate onsite physician care coupled with expedited treatment plans that optimize the worker's recovery and reduce costs. In a documented patient cohort of more than 1400 medical incidents, JobSiteCare has reduced:



↓ **77%**

**Reduced** medical  
cost/claim



↓ **44%**

**Reduced** case  
length



↓ **76%**

**Reduced** average  
days off work



↓ **81%**

**Reduced** indirect  
costs



↓ **70%**

**Fewer** claims  
generated

For both OCIPs and CCIPs, JSC lowers the overall cost attributable to the Loss Pick. The savings in unspent reserve funds directly contributes to lowering the overall project cost. Further, by expediting the scheduling of imaging and specialist care, JobSiteCare physicians help workers to return to work faster, resulting in a more stable/on-calendar workforce.

Additionally, the diminished total incident OSHA-recordable rate (TIRR) attributable to JSC produces a lower experience modifier rating (EMR), rendering the contractor more competitive in the marketplace.



JobSiteCare is easily integrated with both owner and contractor self-funded workers compensation and general liability programs. The physician staff are direct employees of JobSiteCare, licensed in all 50 states and operating 24/7, 365 days a year.